

# **Course Specification**

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Produced By:	Laura Clode
Status:	Validated

# **Core Information**

Awarding Body / Institution:	University of Wolverhampton		
School / Institute:	Wolverhampton Business School		
Course Code(s):	LI002H01UV LI002H31UV	Full-time Part-time	3 Years 6 Years
Course Title:	BA (Hons) International Hospitalit	y Management	
Hierarchy of Awards:	Bachelor of Arts with Honours International Hospitality Management Bachelor of Arts International Hospitality Management Diploma of Higher Education International Hospitality Management Certificate of Higher Education International Hospitality Management University Statement of Credit University Statement of Credit		
Language of Study:	English		
Date of DAG approval:	24/May/2017		
Last Review:	2016/7		
Course Specification valid from:	2009/0		
Course Specification valid to:	2022/3		

# **Academic Staff**

Course Leader:	Amanda Ross
Head of Department:	Dr Janet Firth

# **Course Information**

Location of Delivery:	University of Wolverhampton
Category of Partnership:	Not delivered in partnership
Teaching Institution:	University of Wolverhampton
Open / Closed Course:	This course is open to all suitably qualified candidates.

### **Entry Requirements:**

Entry requirements are subject to regular review. The entry requirements applicable to a particular academic year will be published on the University website (and externally as appropriate e.g. UCAS

- 220-260 UCAS points with a minimum of 180 points from at least two 'A' levels
- BTEC National Diploma grade MMP, BTEC National Certificate grade DM
- BTEC QCF Extended Diploma grade MMP, BTEC QCF Diploma grade DM
- Access to HE Diploma full award

If you've got other qualifications or relevant experience please consult the <u>UCAS tariff tables</u> or contact us before applying.

International student language requirements and application guidance can be found at <a href="http://www.wlv.ac.uk/international/apply">http://www.wlv.ac.uk/international/apply</a>

#### Other Requirements

Students must have studied a minimum of two years post GCSE level. However, it is expected that some applicants will be mature students with work experience, who wish to further their career development. These applicants will be processed through standard procedures, which may involve an interview as part of the process.

Entry to this course requires a Disclosure and Barring Service (DBS) Check.

Those who do not meet the entry requirements may be offered an alternative course.

#### Distinctive Features of the Course:

The Marketing, Innovation, Leisure and Enterprise (MiLE) department has strong reputations in the subject disciplines of international hospitality management, based on a combination of the industry expertise and experience of MiLE department staff who have delivered a number of national and international consultancy projects (including KTP) on behalf of organisations such as The British Council, and leading brewers, further demonstrating our expertise around the management of hospitality. Courses are informed by our research, publications, and engagement with professional bodies such as the ITT and AEME. Our alumni from the last 20 plus years work at the most senior management levels worldwide, and many have progressed to gain PhD's and enter higher education as lecturers.

The University is an Institute of Travel and Tourism (ITT) Centre of Excellence which recognises leading universities who working particularly closely with the Institute to develop and maintain high professional standards throughout the travel and tourism industry. The University receives support in organising industrial placements, access to high level industry speakers, access to senior industry figures for research purposes and will grant an annual ITT Centre of Excellence Student of the Year award to a student identified by the university.

Our relationship with university venues: The Arena Theatre and The Performance Hub provide an alternative classroom which you will access as part of your course. Learning with us, you will engage with industry through application of learning to live events, field trips and guest lecturers. These resources and developments place MiLE in a very strong position to provide both practical experiences which underpin

theoretical understanding and prepare you for the challenges of working in the dynamic event environment.

This programme also encourages you to engage with the University of Wolverhampton Hotel School, where you will be able to undertake a work experience of 100 hours for 2 years of your programme in our own hospitality environment, guided by experienced team members in a range of hospitality skills to enhance your employability.

Whilst studying with us in our new business school at the Wolverhampton Campus, you will learn about the global marketplace within which international hospitality operates, gain a working understanding of digital technologies, and develop entrepreneurship and business skills that will help you to plan, organise, and manage international hospitality.

#### Educational Aims of the Course:

BA (Hons) International Hospitality Management aims to prepare graduates for management roles in the dynamic global hospitality industry. Students would acquire industry relevant skills, knowledge and understanding which will enable them to utilise relevant technological tools and techniques in the management of resources in order to create desirable guest experiences. You will also develop skills in entrepreneurship and intrepreneurship which will maximise your performance in the contemporary hospitality environment.

hospitality environment.		
Intakes:		
September		
Major Source of Funding:		
Office for Students (OFS)		
Tuition Fees:		

Tuition fees are reviewed on an annual basis. The fees applicable to a particular academic year will be published on the University website.

Year	Status	Mode	Amount
2020/1	Н	Full Time / Sandwich	£9250.00
2020/1	Overseas	Full Time / Sandwich	£12250.00
2020/1	Н	Part Time	£3050.00
2020/1	Overseas	Part Time	£6125.00

#### PSRB:

None

Course Structure:

# January (Full-time)

Part time students study alongside full time students. However, they do not study more than 80 credits in each academic calendar year.

#### Year 1

Full time and Sandwich Undergraduate Honours students normally study 120 credits per academic year; 60 credits semester 1 and 60 credits semester 2.

Module	Title	Credits	Period	Type
4MK007	Principles of Marketing	20	SEM2	Core
4HR002	Introduction to People at Work	20	SEM2	Core
4LI013	Introduction to Hospitality	20	SEM2	Core
4LI011	Academic Skills	20	SEM1	Core
4BU006	Learning for Business Success	20	SEM1	Core
4LI014	The International Hospitality Context	20	SEM1	Core

# January (Full-time)

Part time students study alongside full time students. However, they do not study more than 80 credits in each academic calendar year.

#### Year 2

Full time and Sandwich Undergraduate Honours students normally study 120 credits per academic year; 60 credits semester 1 and 60 credits semester 2.

Module	Title	Credits	Period	Type
5HR002	Leading and Managing in Organisations	20	SEM2	Core
5LI005	Employability: Managing Finance and Human Resources	20	SEM2	Core
5LI011	Research Themes in Leisure	20	SEM2	Core
5LI012	Hospitality Property Management	20	SEM1	Core
5LI018	Services Marketing	20	SEM1	Core
5BE001	Entrepreneurial Creativity and Innovation	20	SEM1	Core

# January (Full-time)

Part time students study alongside full time students. However, they do not study more than 80 credits in each academic calendar year.

#### Year 3

Full time and Sandwich Undergraduate Honours students normally study 120 credits per academic year; 60 credits semester 1 and 60 credits semester 2.

Module	Title	Credits	Period	Type
6BU011	Business Research Methods	20	SEM2	Core
6LI008	Hotel and Accommodation Management	20	SEM2	Core
6BU008	Strategy and Consultancy	20	SEM2	Core
6LI007	Gastronomy and Menu Design	20	SEM1	Core
6BU013	Independent Project	20	SEM1	Core

For this option group you must choose a minimum of 20 credits and a maximum of 20 credits

6BE001	Creating and Starting a New Business Venture	20	SEM1
6MK002	Applied Marketing Strategy	20	SEM1

# September (Full-time)

Part time students study alongside full time students. However, they do not study more than 80 credits in each academic calendar year.

### Year 1

Full time and Sandwich Undergraduate Honours students normally study 120 credits per academic year; 60 credits semester 1 and 60 credits semester 2.

Module	Title	Credits	Period	Type
4LI011	Academic Skills	20	SEM1	Core
4MK007	Principles of Marketing	20	SEM2	Core
4LI014	The International Hospitality Context	20	SEM1	Core
4BU006	Learning for Business Success	20	SEM1	Core
4HR002	Introduction to People at Work	20	SEM2	Core
4LI013	Introduction to Hospitality	20	SEM2	Core

# September (Full-time)

Part time students study alongside full time students. However, they do not study more than 80 credits in each academic calendar year.

#### Year 2

Full time and Sandwich Undergraduate Honours students normally study 120 credits per academic year; 60 credits semester 1 and 60 credits semester 2.

Module	Title	Credits	Period	Type
5LI012	Hospitality Property Management	20	SEM1	Core
5LI018	Services Marketing	20	SEM1	Core
5HR002	Leading and Managing in Organisations	20	SEM2	Core
5BE001	Entrepreneurial Creativity and Innovation	20	SEM1	Core
5LI005	Employability: Managing Finance and Human Resources	20	SEM2	Core
5LI011	Research Themes in Leisure	20	SEM2	Core

# September (Full-time)

Part time students study alongside full time students. However, they do not study more than 80 credits in each academic calendar year.

### Year 3

Full time and Sandwich Undergraduate Honours students normally study 120 credits per academic year; 60 credits semester 1 and 60 credits semester 2.

Module	Title	Credits	Period	Туре
6BU011	Business Research Methods	20	SEM1	Core
6LI007	Gastronomy and Menu Design	20	SEM1	Core
6BU013	Independent Project	20	SEM2	Core
6LI008	Hotel and Accommodation Management	20	SEM2	Core
6BU008	Strategy and Consultancy	20	SEM2	Core

#### For this option group you must choose a minimum of 20 credits and a maximum of 20 credits

6BE001	Creating and Starting a New Business Venture	20	SEM1
6MK002	Applied Marketing Strategy	20	SEM1

Please note: Optional modules might not run every year, the course team will decide on an annual basis which options will be running, based on student demand and academic factors, to create the best learning experience.

# Learning, Teaching and Assessment

	Academic 1	Regu.	lations	Exem	ption
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None

#### Reference Points:

**FHEQ Level Descriptors** 

#### **QAA Generic Masters**

QAA - (FHEQ), (2001) Framework for higher education qualifications in England, Wales and Northern Ireland

#### **Equality Act 2010**

## Learning Outcomes:

CertHE Course Learning Outcome 1 (CHECLO1)

Demonstrate knowledge of the underlying concepts and principles associated with your area(s) of study, and an ability to evaluate and interpret these within the context of that area of study.

CertHE Course Learning Outcome 2 (CHECLO2)

Demonstrate an ability to present, evaluate and interpret qualitative and quantitative data, in order to develop lines of argument and make sound judgements in accordance with basic theories and concepts of your subject(s) of study.

CertHE Course Learning Outcome 3 (CHECLO3)

Evaluate the appropriateness of different approaches to solving problems related to your area(s) of study and/or work.

CertHE Course Learning Outcome 4 (CHECLO4)

Communicate the results of your study/work accurately and reliably, and with structured and coherent arguments.

CertHE Course Learning Outcome 5 (CHECLO5)

Demonstrate the qualities and transferable skills necessary for employment requiring the exercise of some personal responsibility.

DipHE Course Learning Outcome 1 (DHECLO1)

Demonstrate knowledge and critical understanding of the well-established principles of your area(s) of study, and of the way in which those principles have developed with an understanding of the limits of your knowledge, and how this influences analyses and interpretations based on that knowledge.

DipHE Course Learning Outcome 2 (DHECLO2)

Demonstrate the ability to apply underlying concepts and principles outside the context in which they were first studied, including, where appropriate, the application of those principles in an employment context.

DipHE Course Learning Outcome 3 (DHECLO3)

Demonstrate knowledge of the main methods of enquiry in the subject(s) relevant to the named award, and ability to evaluate critically the appropriateness of different approaches to solving problems in the field of study.

DipHE Course Learning Outcome 4 (DHECLO4)

Use a range of established techniques to initiate and undertake critical analysis of information, and to propose solutions to problems arising from that analysis.

DipHE Course Learning Outcome 5 (DHECLO5)

Effectively communicate information, arguments and analysis in a variety of forms to specialist and non-specialist audiences, and deploy key techniques of the discipline effectively.

DipHE Course Learning Outcome 6 (DHECLO6)

Demonstrate the qualities and transferable skills necessary for employment, requiring the exercise of personal responsibility and decision-making and undertake further training, developing existing skills and acquire new competences that will enable them to assume significant responsibility within organisations.

Ordinary Course Learning Outcome 1 (ORDCLO1)

Understand the role and scope of the international hospitality sector and critically analyse hospitality's impact upon their environments and on regional, national and global culture.

Ordinary Course Learning Outcome 2 (ORDCLO2)

To acquire industry knowledge and develop operational and entrepreneurial skills, relevant to employability and to the operation and management of international hospitality.

Ordinary Course Learning Outcome 3 (ORDCLO3)

Recognise the changing trends in the international hospitality industry and its ability to attract retain and develop consumers and markets.

Ordinary Course Learning Outcome 4 (ORDCLO4)

Apply problem solving techniques to manage challenges and appropriate theoretical concepts and models to the management of varied international hospitality organisations.

Ordinary Course Learning Outcome 5 (ORDCLO5)

Develop awareness of and utilise digital technologies in learning environments and in the context of developing and managing international hospitality organisations

Ordinary Course Learning Outcome 6 (ORDCLO6)

Understand, manage and critically evaluate the role of regional, national and global stakeholders and their impact on the structure and organisation and management of the international hospitality industry organisations.

Honours Course Learning Outcome 1 (DEGCLO1)

Understand the role and scope of the international hospitality sector and critically analyse hospitality's impact upon their environments and on regional, national and global culture.

Honours Course Learning Outcome 2 (DEGCLO2)

To acquire industry knowledge and develop operational and entrepreneurial skills, relevant to employability and to the operation and management of international hospitality.

Honours Course Learning Outcome 3 (DEGCLO3)

Recognise the changing trends in the international hospitality industry and its ability to attract retain and develop consumers and markets.

### Honours Course Learning Outcome 4 (DEGCLO4)

Apply problem solving techniques to manage challenges and appropriate theoretical concepts and models to the management of varied international hospitality organisations.

### Honours Course Learning Outcome 5 (DEGCLO5)

Develop awareness of and utilise digital technologies in learning environments and in the context of developing and managing international hospitality organisations.

## Honours Course Learning Outcome 6 (DEGCLO6)

Understand, manage and critically evaluate the role of regional, national and global stakeholders and their impact on the structure and organisation and management of the international hospitality industry organisations.

### Overview of Assessment:

Module	Title	Course Learning Outcomes
4BU006	Learning for Business Success	CHECLO1, CHECLO2
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4HR002	Introduction to People at Work	CHECLO1, CHECLO2
4LI011	Academic Skills	CHECLO1, CHECLO2
4LI013	Introduction to Hospitality	CHECLO1, CHECLO2
4LI014	The International Hospitality Context	CHECLO1, CHECLO2
4MK007	Principles of Marketing	CHECLO1, CHECLO2
5BE001	Entrepreneurial Creativity and Innovation	DHECLO1, DHECLO2, DHECLO3, DHECLO4
5HR002	Leading and Managing in Organisations	DHECLO1, DHECLO2, DHECLO3
5LI005	Employability: Managing Finance and Human Resources	DHECLO1, DHECLO2, DHECLO3, DHECLO4
5LI011	Research Themes in Leisure	DHECLO1, DHECLO2, DHECLO3
5LI012	Hospitality Property Management	DHECLO1, DHECLO2, DHECLO3, DHECLO4
5LI018	Services Marketing	DHECLO1, DHECLO2, DHECLO3, DHECLO4
6BE001	Creating and Starting a New Business Venture	DEGCLO2, DEGCLO3, DEGCLO4, DEGCLO6, ORDCLO2, ORDCLO3, ORDCLO4, ORDCLO6
6BU008	Strategy and Consultancy	DEGCLO2, DEGCLO3, DEGCLO4, ORDCLO2, ORDCLO3, ORDCLO4
6BU011	Business Research Methods	DEGCLO1, DEGCLO4, DEGCLO5, ORDCLO1, ORDCLO4, ORDCLO5
6BU013	Independent Project	DEGCLO1, DEGCLO2, DEGCLO3, DEGCLO4, DEGCLO6, ORDCLO1, ORDCLO2, ORDCLO3, ORDCLO4, ORDCLO6
6LI007	Gastronomy and Menu Design	DEGCLO1, DEGCLO2, DEGCLO3, DEGCLO5, DEGCLO6, ORDCLO1, ORDCLO2, ORDCLO3, ORDCLO5, ORDCLO6
6LI008	Hotel and Accommodation Management	DEGCLO1, DEGCLO4, DEGCLO5, DEGCLO6, ORDCLO1, ORDCLO4, ORDCLO5, ORDCLO6
6MK002	Applied Marketing Strategy	DEGCLO1, DEGCLO3, DEGCLO4, ORDCLO1, ORDCLO3, ORDCLO4

# Teaching, Learning and Assessment:

#### These may include;

- Reading both core and supplementary reading from books, journals and electronic sources
- Case Analysis to look at the application of theory and practice, to identify problems and recommend solutions.
- Group discussions on provided themes to draw out and share personal experiences and learning amongst the wider group.
- Student presentations/student led seminars.
- Problem-based learning approaches.
- Lectures and workshops.
- Group and individual tutorials
- Personal reflection.
- Group role play and project work.
- · Assessment preparation and feedback.
- Individual and group presentations.
- Digital assessment
- Peer feedback.

#### Assessment Methods:

At the University of Wolverhampton, a variety of modes of assessment will be used to support and test your learning and progress and to help you develop capabilities that are valued beyond your University studies and into your working life. Your course may include a variety of assessment activities:

Written examinations (including online examinations, open and closed book examinations and quizzes)
Coursework (for example, essays, reports, portfolios, project proposals and briefs, CVs, poster presentation)
Practical (for example, oral and video presentations, laboratory work, performances, practical skills assessment)

In the final year of your undergraduate degree, and at the end of your postgraduate degree, you are likely to be expected to write an extended piece of work or research, such as a dissertation or a practice-based piece of research.

### Student Support:

A core strand through this course is the development of skills appropriate to both general study at HE and for lifelong learning, and specific study in a chosen specialist subject. In some modules the development of these skills are explicit in others they are embedded within the curriculum.

#### For example;

- The University Counselling Service offers short courses on topics such as "Self Confidence", "Stress
  Management and Relaxation" and "Life Skills". They also provide study skills and academic support,
  providing short courses such as provide help in areas such as "Writing and Assignment Skills", "Exam
  Techniques", "Enhancing Professional Skills", "Personal Development Planning" and "Making Choices for
  the Future.
- University Learning Centres provide general academic skills support to all students. Individual
  appointments are available with a study skills advisor. They can offer advice on areas such as, academic
  writing, assignment planning, exam preparation, and time management. In addition, there is a regular
  timetable of drop-in and bookable workshops covering information and digital literacy skills, including
  academic referencing.
- The International Centre will be able to provide more generic international advice and guidance for example visa's. In addition, the Centre will be able to provide regulatory guidance and any such other

support to signpost students to enhance their learning.

You will receive support and guidance from personal tutors, so that you: can understand better your learning process, have the skills and understanding to act on the feedback, so as to become more effective and successful, collect evidence on your achievement to enhance your employability.

Feedback - tutors provide personalised written feedback following all summative assessments. The mechanism for feedback from formative tasks varies between assessments, but will always be provided in some form. On occasions tutors may provide generalised verbal feedback to the whole group on points relating to an assessment. You may also be asked to give feedback to your peers and to your tutors.

### Employability in the Curriculum:

Upon graduation students can expect to enter a number of roles in the events sector: public, private or voluntary, gain career progression or set up their own events business. Opportunities can be found in a diversity of venues worldwide from management of venues and stadia, conferencing in hotels to staging corporate, local authority or charity events, arts and music festivals, or business start up such as Wedding planning. Graduates of this award may also progress to postgraduate study.

