

Course Specification

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Produced By:	Oliver Jones
Status:	Validated

Core Information

Awarding Body / Institution:	University of Wolverham	pton	
School / Institute:	Wolverhampton Busines	s School	
Course Code(s):	BU079J01UV BU079J31UV	Full-time Part-time	3 Years 6 Years
Course Title:	BA (Hons) Business and I	Marketing Management	
Hierarchy of Awards:	Bachelor of Arts with Honours Business and Marketing Management Bachelor of Arts Business and Marketing Management Diploma of Higher Education Business and Marketing Management Certificate of Higher Education Business and Marketing Management University Statement of Credit University Statement of Credit		
Language of Study:	English		
Date of DAG approval:			
Last Review:	2020/1		
Course Specification valid from	:		
Course Specification valid to:	2026/7		

Academic Staff

Course Leader:	Dr Imran Khan
Head of Department:	Dr Janet Firth

Course Information

Location of Delivery:	University of Wolverhampton
Category of Partnership:	Not delivered in partnership
Teaching Institution:	University of Wolverhampton
Open / Closed Course:	This course is open to all suitably qualified candidates.

Entry Requirements:

Entry requirements are subject to regular review. The entry requirements applicable to a particular academic year will be published on the University website (and externally as appropriate e.g. UCAS

Distinctive Features of the Course:

Business and Marketing Management is an exciting, fast-moving and critical area of business management. In this course you will acquire a knowledge of contemporary business and marketing tools and techniques, including marketing strategy, digital marketing, search engine and social media marketing, marketing consultancy, web development and design, search engine optimisation (SEO), big data, branding, sustainability, consumer behaviour, and ethical influence and responsibility.

A practical and practice-based programme, this course will equip you with the agile, reflexive and critical thinking skills which are vital for success in modern organisations. You will develop practical skills in areas such as digital marketing, managing marketing budgets and pricing, and communication skills, the majority of which will be underpinned by real life business engagement.

The course is based around four core pillars of digital business, sustainable business, innovative business and responsible business and you will explore the practical and theoretical aspects of marketing management through these themes giving you an immersive experience which will result in a thorough understanding of the challenges and opportunities faced by organisations in the 21st century.

Educational Aims of the Course:

This innovative and exciting BA (Hons) Business and Marketing Management course provides you with an underpinning knowledge and understanding of business and how you can apply marketing theories and their strategic applications to organisations operating within a highly digitised and challenging global business environment.

Through the use of a wide range of interactive and applied activities and e-learning forums you will explored the core aspects of marketing principles essential to the work of marketing professionals.

Independent and transferable personal development skills are vital in marketing and you will have the opportunity to develop them through interactive learning activities and self-reflection to enable you to develop the professional skills required in the workplace. You will acquire core marketing skills through case studies, online activities and live projects, through interactions with marketers and business speakers, and through reflecting on your own practice.

The course aims to supply future marketing professionals to various marketing sectors as well as to provide key knowledge, skills and attributes that are vital to modern organisations. Potential graduate careers include advertising and communication management, marketing and market research, marketing strategy and operations, small business management and start-up, marketing analytics, digital marketing and information management.

Intakes:

September January

Major Source of Funding:

Office for Students (OFS)

Tuition Fees:

Tuition fees are reviewed on an annual basis. The fees applicable to a particular academic year will be published on the University website.

Year	Status	Mode	Amount
2020/1	Н	Full Time / Sandwich	£9250.00
2020/1	Overseas	Full Time / Sandwich	£12250.00
2020/1	Н	Part Time	£3050.00
2020/1	Overseas	Part Time	£6125.00
2021/2	Н	Full Time / Sandwich	£9250.00
2021/2	Overseas	Full Time / Sandwich	£12950.00
2021/2	Н	Part Time	£3100.00
2021/2	Overseas	Part Time	£6475.00

PSRB:

None

Course Structure:

January (Full-time)

Part time students study alongside full time students. However, they do not study more than 80 credits in each academic calendar year.

Year 1

Module	Title	Credits	Period	Type
4BU015	The Responsible Business	30	SEM2	Core
4MK010	Website Development and Design	30	SEM2	Core
4MK012	The Fundamentals of Marketing	40	SEM1	Core
4BU017	The Digital Business	30	SEM1	Core

January (Full-time)

Part time students study alongside full time students. However, they do not study more than 80 credits in each academic calendar year.

Year 2

Module	Title	Credits	Period	Type
5BU018	Customer Acquisition & Retention	30	SEM2	Core
5MG001	The Professional Manager and Leadership	30	SEM2	Core
5MK016	Marketing Planning Research and Management	30	SEM1	Core
5MK015	Innovation in Marketing	30	SEM1	Core

January (Full-time)

Part time students study alongside full time students. However, they do not study more than 80 credits in each academic calendar year.

Year 3

Module	Title	Credits	Period	Type
6MK012	Marketing and Digital Strategy	30	SEM2	Core
6MK014	The Marketing Consultant	30	SEM2	Core
6BU021	The Business Communicator	30	SEM1	Core
6BU020	The Professional Project	30	SEM1	Core

September (Full-time)

Part time students study alongside full time students. However, they do not study more than 80 credits in each academic calendar year.

Year 1

Module	Title	Credits	Period	Type
4MK012	The Fundamentals of Marketing	40	SEM1	Core
4BU017	The Digital Business	30	SEM1	Core
4BU015	The Responsible Business	30	SEM2	Core
4MK010	Website Development and Design	30	SEM2	Core

September (Full-time)

Part time students study alongside full time students. However, they do not study more than 80 credits in each

academic calendar year.

Year 2

Module	Title	Credits	Period	Type
5MK016	Marketing Planning Research and Management	30	SEM1	Core
5MK015	Innovation in Marketing	30	SEM1	Core
5BU018	Customer Acquisition & Retention	30	SEM2	Core
5MG001	The Professional Manager and Leadership	30	SEM2	Core

September (Full-time)

Part time students study alongside full time students. However, they do not study more than 80 credits in each academic calendar year.

Year 3

Module	Title	Credits	Period	Type
6BU021	The Business Communicator	30	SEM1	Core
6MK012	Marketing and Digital Strategy	30	SEM1	Core
6BU020	The Professional Project	30	SEM2	Core
6MK014	The Marketing Consultant	30	SEM2	Core

Please note: Optional modules might not run every year, the course team will decide on an annual basis which options will be running, based on student demand and academic factors, to create the best learning experience.

Learning, Teaching and Assessment

Academic Regulations Exemption:

Section 1.3.1 - This course will normally be made up of units of study called modules that consist of multiples of 30 credits. Modules are discrete units of assessed learning at a given level, with coherent learning outcomes.

Section 3.2.2- A part-time student can study a minimum of 30 credits and a maximum of 90 credits in any University academic year.

Section 3.4.4 - To be eligible to continue to study for an award a student must not exceed the maximum period of registration set for the appropriate interim awards unless approved Leave of Absence and/or statutory leave is taken (see 3.5). Undergraduate students achieving less than 30 credits within 12 months of commencing their studies (the minimum requirement for a University Statement of Credit) are permitted to repeat all failed modules once.

Section 4.4.2 - Provided students have passed modules worth a minimum of 90 credits at the same level, marginal failure (35-39%) will be compensated by Awards Boards as follows;

30 credits maximum permitted at L3, L4, L5 and L6

Section 4.4.4 - Where Professional, Statutory, Regulatory Bodies do not permit compensation, students will normally be permitted an additional resit attempt in assessment in modules, provided students have passed modules worth a minimum of 90 credits at the same level of study, as follows;

- 1. a maximum of 30 credits at level 4
- 2. a maximum of 30 credits at level 5
- 3. a maximum of 30 credits at level 6
- 4. Overall, a maximum of 90 credits for Bachelor's and Bachelor's Honours degrees.

An additional resit attempt will not be permitted for;

- 1. identified work-based or work-related modules at level 5 or 6; or
- 2. the Independent Study Module.

Section 4.5.1 - For undergraduate courses lasting more than one year (with the exception of Graduate Certificate and Graduate Diploma qualifications), in order to progress from one year to the next, full-time students will;

- 1. have passed at least 90 credits
- 2. be in a position to recover any failure
- 3. not have exceeded the maximum registration period for their award
- 4. have passed all modules at level 3 before commencing level 5 and have passed all modules at level 4 before commencing level 6.

Section 4.5.2 - Full-time students unable to progress to the next level may return to continue or repeat their studies at the same level on either a full-time or part-time basis. In such cases students will:

- 1. study a maximum of 90 credits and be registered as part-time
- 2. study a maximum of 30 credits from the next level of study
- 3. study the modules previously failed or deferred or substitutes for the failed modules
- 4. be in a position to recover any failure, and,
- 5. not have exceeded the maximum registration period for their award.

Section 4.5.3 - For undergraduate courses lasting more than one year (with the exception of Graduate Certificate, Graduate Diploma and Accelerated Single Honours Degree qualifications) in order to progress from one year to the next, part-time students will;

- 1. be in a position to recover any failure
- 2. have no more than 30 credits outstanding from modules already studied
- 3. be in a position to not exceed the maximum period over which an award or interim award may be studied.

Section 4.5.4 - Part-time students unable to progress to the next year of study may return to continue or repeat their studies at the same level. In such cases students will;

- 1. study modules previously failed or deferred or substitutes for failed modules
- 2. study a maximum of 30 credits from the next level of study
- 3. be in a position to recover any failure
- 4. not have exceeded the maximum registration period for their award.

Section 4.5.6 - Part-time students on Graduate Certificate and Graduate Diploma qualifications, in order to continue from one year to the next, will;

- 1. be in a position to recover any failure
- 2. have no more than 30 credits outstanding from modules already studied
- 3. not have exceeded the maximum registration period for their award.

Section 5.2.2 - The percentage grade average will be based on the grades from the student's best credits taken at the University of Wolverhampton on their current course as detailed in table below. Marginal fails at 35-39%, where a pass by compensation has been awarded, will be counted towards the percentage average if they fall within the best results as defined below.

Number of UofW credits taken o	on current coursePercentage average
240-360	180 level 5 and level 6 credits; at least 90 credits must be at level 6
160-220	150 level 5 and level 6 credits; at least 90 credits must be at level 6
Fewer than 160	90 level 6 credits

Section 5.2.3 - Students undertaking a Bachelor's Degree (Bracketed - Specialist) with Honours must have passed at least 90 credits at level 6 in the specialist subject.

Section 5.3.1 - The percentage grade average will be based on the grades from the student's best credits taken at the University of Wolverhampton on their current course as detailed in table below.

Number of UofW credits taken on current course	Percentage average
280-400	210 level 5 and 6 credits; at least 90 credits must be at level 6 and include a level 5 placement module.
180-260	150 level 5 and 6 credits; at least 90 credits must be at level 6 and include a level 5 placement module.

Section 5.5.1 - In addition to meeting the credit requirements for the qualification, a Foundation Degree may be awarded with Merit or Distinction as follows;

Qualification	Pass with Merit criteria	Pass with Distinction criteria
Foundation Degree	above at level 5.	At least 90 credits at 70% or above at level 5.

Section 5.6.1 - In addition to meeting the credit requirements for the qualification, a Master's Degree may be awarded with Merit or Distinction as follows;

Number of UofW credits taken on current course	Pass with Merit criteria	Pass with Distinction criteria
180	including research	At least 120 credits at 70% or above, including research project/dissertation.
120-150	at 60% or above,	At least 90 credits at 70% or above, including research project/dissertation.
90-120	including research project/dissertation.	At least 60 credits at 70% or above, including research project/dissertation.

Section 5.7.1 - In addition to meeting the credit requirements for the qualification, an HNC or HND may be awarded with Merit or Distinction as follows;

Qualification	Pass with Merit criteria	Pass with Distinction criteria
HNC	At least 90 credits at grade 60% or above at level 4.	At least 90 credits at 70% or above at level 4.
HND	At least 90 credits at 60% or above at level 5.	At least 90 credits at 70% or above at level 5

Effective Date: September 2021

APPROVED by Academic Board 17th March 2021 and AFRSC on 22nd April 2021.

Reference Points:

UK Quality Code for Higher Education

Qualifications and Credit Frameworks

Subject Benchmark Statements

University Policies and Regulations

Chartered Institute of Marketing (CIM)

Professional Qualification Syllabi – Professional Certificate inMarketing and Professional Diploma in Marketing

Equality Act 2010.

Learning Outcomes:

CertHE Course Learning Outcome 1 (CHECLO1)

Demonstrate knowledge of the underlying concepts and principles associated with your area(s) of study, and an ability to evaluate and interpret these within the context of that area of study

CertHE Course Learning Outcome 2 (CHECLO2)

Demonstrate an ability to present, evaluate and interpret qualitative and quantitative data, in order to develop lines of argument and make sound judgements in accordance with basic theories and concepts of your subject(s) of study.

CertHE Course Learning Outcome 3 (CHECLO3)

Evaluate the appropriateness of different approaches to solving problems related to your area(s) of study and/or work

CertHE Course Learning Outcome 4 (CHECLO4)

Communicate the results of your study/work accurately and reliably, and with structured and coherent

CertHE Course Learning Outcome 5 (CHECLO5)

Demonstrate the qualities and transferable skills necessary for employment requiring the exercise of some personal responsibility

DipHE Course Learning Outcome 1 (DHECLO1)

Demonstrate knowledge and critical understanding of the well-established principles of your area(s) of study, and of the way in which those principles have developed with an understanding of the limits of your knowledge, and how this influences analyses and interpretations based on that knowledge.

DipHE Course Learning Outcome 2 (DHECLO2)

Demonstrate the ability to apply underlying concepts and principles outside the context in which they were first studied, including, where appropriate, the application of those principles in an employment context

DipHE Course Learning Outcome 3 (DHECLO3)

Demonstrate knowledge of the main methods of enquiry in the subject(s) relevant to the named award, and ability to evaluate critically the appropriateness of different approaches to solving problems in the field of study

DipHE Course Learning Outcome 4 (DHECLO4)

Use a range of established techniques to initiate and undertake critical analysis of information, and to propose solutions to problems arising from that analysis

DipHE Course Learning Outcome 5 (DHECLO5)

Effectively communicate information, arguments and analysis in a variety of forms to specialist and non-specialist audiences, and deploy key techniques of the discipline effectively

DipHE Course Learning Outcome 6 (DHECLO6)

Demonstrate the qualities and transferable skills necessary for employment, requiring the exercise of personal responsibility and decision-making and undertake further training, developing existing skills and acquire new competences that will enable them to assume significant responsibility within organisations.

Ordinary Degree Course Learning Outcome 1 (ORDCLO1)

Develop and apply research, writing, numerical, digital and personal skills within a marketing context

Ordinary Degree Course Learning Outcome 2 (ORDCLO2)

Critically appraise relevant marketing knowledge and understanding of organisations, the external environment in which they operate and marketing theory when assessing and solving problems in different marketing and management scenarios.

Ordinary Degree Course Learning Outcome 3 (ORDCLO3)

Apply relevant transferable skills to a career in business and management (for example, developing marketing strategy, managing projects, communication, working in teams, research and appropriate digital technologies and critically reflect on the effectiveness of their own skills and knowledge in such application.

Ordinary Degree Course Learning Outcome 4 (ORDCLO4)

Examine contemporary and strategic marketing issues through the application of relevant analytical concepts, models and theories.

Ordinary Degree Course Learning Outcome 5 (ORDCLO5)

Evaluate and demonstrate an informed understanding of ethical responsibilities contributing to their professional values and their role in organisations and society in the 21st century.

Ordinary Degree Course Learning Outcome 6 (ORDCLO6)

Develop skills of independent learning, analysis, synthesis and critical thinking through the application of marketing and management concepts and principles and the related underpinning theories appropriate to a wide range of marketing situations.

Honours Degree Course Learning Outcome 1 (DEGCLO1)

Develop and apply research, writing, numerical, digital and personal skills within a marketing context

Honours Degree Course Learning Outcome 2 (DEGCLO2)

Critically appraise relevant marketing knowledge and understanding of organisations, the external environment in which they operate and marketing theory when assessing and solving problems in different marketing and management scenarios.

Honours Degree Course Learning Outcome 3 (DEGCLO3)

Apply relevant transferable skills to a career in business and management (for example, developing marketing strategy, managing projects, communication, working in teams, research and appropriate digital technologies and critically reflect on the effectiveness of their own skills and knowledge in such application.

Honours Degree Course Learning Outcome 4 (DEGCLO4)

Examine contemporary and strategic marketing issues through the application of relevant analytical concepts, models and theories.

Honours Degree Course Learning Outcome 5 (DEGCLO5)

Evaluate and demonstrate an informed understanding of ethical responsibilities contributing to their professional values and their role in organisations and society in the 21st century.

Honours Degree Course Learning Outcome 6 (DEGCLO6)

Develop skills of independent learning, analysis, synthesis and critical thinking through the application of marketing and management concepts and principles and the related underpinning theories appropriate to a wide range of marketing situations.

Overview of Assessment:

Module	Title	Course Learning Outcomes
4BU017	The Digital Business	CHECLO1, CHECLO2, CHECLO3, CHECLO4, CHECLO5
4MK010	Website Development and Design	CHECLO1, CHECLO2, CHECLO3, CHECLO4, CHECLO5
4MK011	Branding and Advertising	CHECLO1, CHECLO2, CHECLO3, CHECLO4, CHECLO5
4MK012	The Fundamentals of Marketing	CHECLO1, CHECLO2, CHECLO3, CHECLO4, CHECLO5
5MG001	The Professional Manager and Leadership	DHECLO1, DHECLO2, DHECLO3, DHECLO4, DHECLO5, DHECLO6
5MK015	Innovation in Marketing	DHECLO1, DHECLO2, DHECLO3, DHECLO4, DHECLO5, DHECLO6
5MK016	Marketing Planning Research and Management	DHECLO1, DHECLO2, DHECLO3, DHECLO4, DHECLO5, DHECLO6
5MK017	Customer Experience and Relationship Management	DHECLO1, DHECLO2, DHECLO3, DHECLO4, DHECLO5, DHECLO6
6BU020	The Professional Project	DEGCLO1, DEGCLO2, DEGCLO3, DEGCLO5, ORDCLO1, ORDCLO2, ORDCLO3, ORDCLO5
6MK012	Marketing and Digital Strategy	DEGCLO2, ORDCLO2
6MK013	Consumer Behaviour and The Responsible Marketer	DEGCLO4, DEGCLO5, ORDCLO4, ORDCLO5
6MK014	The Marketing Consultant	DEGCLO1, DEGCLO2, DEGCLO3, DEGCLO5, ORDCLO1, ORDCLO2, ORDCLO3, ORDCLO5

Teaching, Learning and Assessment:

This is a blended learning course with supportive and structured learning activities on Canvas.

The online materials and face-to-face components of the module are integrated into a complimentary learning experience, which is both engaging and relevant, and resources are also accessible online. You are provided with a road map for studying each module in the form of a Homepage on Canvas. Each Canvas Homepage sets expectations and includes an orientation to help you understand how to successfully navigate the different online components of the module and prepare for the face-to-face meetings.

The structure of each Canvas topic follows a standard Business School layout to ensure consistency and familiarity for students and to help you navigate the different modules you will be studying. The Canvas Pages are used to present learning inputs and related activities with a narrative flow; content is structured into bite-sized inputs and activities, inclusive of any Panopto recorded slides. Each module Canvas page features a balance between interactive activities and short lecture inputs.

Regular opportunities are built in for formative feedback in-class and online. For summative assessments on modules with more than one tutor a marking rubric is used to ensure consistency and you will receive summative feedback via Canvas in line with University of Wolverhampton's feedback policy. Your feedback may be written, oral or audio-visual in nature.

Blended learning lends itself to enquiry-based learning — this puts less emphasis on the lecture method of teaching and more on empowering you to solve problems, evaluate situations, research topics or apply principles, which is more appropriate to business education. Face-to-face sessions are delivered in workshop mode with a set of task-based activities, which draw on the online content, and enable you to practically and critically explore the topic individually and in small groups.

Opportunities are built in for you to collaborate in peer-to-peer learning activities. This could include things such as small groups using a flipped learning approach, small group case study analysis, student-led assessment unpacking, group discussions, student-led seminars and problem-based learning.

The workshop and activity-based approach to learning enables multiple opportunities for formative feedback and self-diagnosis and testing to be built into the core content for each module, and there will be regular opportunities for you to engage in small group and one-to-one tutorials.

Inclusivity

The business and marketing management modules are developed with Universal Design in mind, and to meet all accessibility standards. For instance, downloadable transcripts will be provided for all the videos – these may be created by Panopto and then edited into a useable text or may be scripted by the author in advance of the recording. We will also ensure that there are adequate descriptions provided all of graphs, charts, images etc used in PowerPoint slides included in the transcripts. There will also be alternative text for all graphics used in page, and we will ensure that all documents, PDFs etc are formatted to best be used by screen readers.

Case studies, examples and resources are drawn from a wide range of business cultures and contexts representing our diverse and international community.

Assessment Methods:

At the University of Wolverhampton, a variety of modes of assessment will be used to support and test your learning and progress and to help you develop capabilities that are valued beyond your University studies and into your working life. Your course may include a variety of assessment activities:

Written examinations (including online examinations, open and closed book examinations and quizzes)
Coursework (for example, essays, reports, portfolios, project proposals and briefs, CVs, poster presentation)
Practical (for example, oral and video presentations, laboratory work, performances, practical skills assessment)

In the final year of your undergraduate degree, and at the end of your postgraduate degree, you are likely to be expected to write an extended piece of work or research, such as a dissertation or a practice-based piece of research.

Student Support:

The <u>University Library is</u> the key source of academic information for students. The Library provides physical library resources (books, journal, DVDs etc.) and offers a range of study areas to allow you to study in the environment that suits you best: Social areas, quiet and silent areas. The Library also provides access to wide range of online information sources, including eBooks, e-Journals and subject databases.

The Library also provides students with academic skills support via the <u>Skills for Learning programme</u>. While on campus you can attend workshops or ask for one-to-one help on a range of skills such as academic writing and referencing. You can also access a range of online skills material at: www.wlv.ac.uk/lib/skills

The <u>University Student Support website</u> offers advice on a variety of matters (careers, counselling, student union advice, etc.) Students can also access these services by booking appointment with the SU, careers, counselling services, etc.

Course Specific Support

At Level 4 you will be allocated an Academic Coach to help you to settle in to University and make the most of your first year of study. For Level 5 and above, a personal tutor is allocated to you and they will maintain regular communication (virtual and/or face-to-face) with you to support you as you progress. Should you encounter any difficulties, follow-up meetings are arranged to ensure that you make satisfactory progress or are not at risk of withdrawal. Personal tutors can assist you in your personal and academic development, planning and progression, as well as offering you advice and guidance to help you liaise with other staff and support facilities in your school and the University, including study skills support.

The course leader will monitor the academic and experiential quality of the course through Award Boards, focus groups and other channels. The course leader also supports and directs you proactively on the course, both collectively and individually, and responds to enquiries with regard to your academic programme of study.

The Faculty Enabling Tutor liaises with Student Support and Wellbeing (SSW) regarding provision for specific disabled students & disseminates information from Student Support and Wellbeing on the needs of specific disabled students. The Faculty Enabling Tutors also monitor requests for, and provision of, specific examination and assessment arrangements, publicise 'surgery' arrangements and make available time to meet with individual disabled students to enable them to discuss their own school-specific disability issues where necessary. The tutor takes a pro-active role in monitoring the welfare and academic progress of disabled students within the school.

Where applicable, in-class semester assessments are arranged by the module tutor. The module tutor will, where appropriate, ensure that any arrangements made for students requiring special consideration will be checked by University Student Support and Wellbeing to ensure fairness and equality, and that the provisions of the University Equal Opportunities policy are met. These arrangements will apply to those students who have identified special learning requirements.

Employability in the Curriculum:

Enterprise and employability are at the heart of this practice-focused business and marketing management programme. You will engage in live projects, and problem-based learning, applying business concepts to a wide range of diverse work environments. Case studies drawn from a diverse and international range of businesses will aid understanding of the business and marketing context, while live projects will enable you to work first-hand with the marketing challenges of a business. The ability to work on these live projects will also hone your team-working, networking and consultancy skills, while opportunities for virtual placements will enable you to get valuable first-hand experience.

Critical business and marketing management skills are embedded in the programme from the beginning and you will engage in a number of activities aimed at developing the personal and professional skills required in modern organisations. The course culminates in a Professional Project in which you will bring together all the skills you have acquired throughout your studies to create a artefact relevant to a modern business and marketing environment. This will not only enable you to consolidate your employability skills, but also to demonstrate them to potential employers.

You will be encouraged to reflect on the abilities and skills you have acquired and to consider them in the context of a business and marketing. In your final year, you also have the opportunity to be mentored by a company director in our hugely successful Institute of Directors Mentoring Scheme.

The course is designed to prepare you for career opportunities in a variety of marketing-related areas including product & brand management, account management, salespromotion, marketing research, Search engine marketing, Search engine optimisation, freelance marketing, advertising, interactive marketing and customer relationships within manufacturing, retailing and service sectors.

